



# **Frequently Asked Questions:**

# Q: Do I have to have a permit in order to register?

A: Yes. You must have a valid Oregon permit in order to register for a class. If you have an out-of-state permit you may still register, but you must register for the class under "15-17 with License," which has a higher fee. You would **not qualify** for the Oregon DMV in-car testing waiver.

# Q: Can I register with an Interim (paper copy) Permit from the DMV?

A: Yes. You may register with an interim permit as long as it has not expired. If you register with an interim permit, you must provide a copy of your permanent (hard plastic copy you receive in the mail) permit as soon as possible. You can either stop by our office at the Corvallis Benton Center or send us a copy via email to driversed@linnbenton.edu

If you do not provide a copy of your permanent permit before class starts **you will not be allowed to attend class** per the Oregon Department of Transportation Traffic Safety Division 15 rules.

## **Q: What is an Access Code?**

A: Since we offer Driver Education through LBCC, we are **not permitted to share information** regarding a student with anyone else without the student's express permission. The Information Authorization Disclosure form and the Access Code are required for us to be able to discuss grades, attendance, or other relevant course information with parents or guardians. When filling out this form, please make sure the student writes out the full name of those they are granting information access to, and that they provide an Access Code to share with those who they are granting this access to. This code can be anything that the student wishes it to be. For Driver Education, we require students to have an Access Code regardless of if they are granting permission, as they will need it when taking tests or participating in behind-the-wheel instruction.

#### Q: I am over 18. Do I qualify for the DMV waiver?

A: No. Unfortunately, students that are 18 years of age or older **do not qualify** for the test waiver and will still be required to take the in-car testing at the DMV. This also applies to students who are under 18 at the time of registration, but **turn 18 before the completion of the course.** 

#### Q: Do I need my own insurance?

A: No. Typically, when an individual in a household obtains a permit, it is recommended that you make a "courtesy call" to your insurance company to let them know that there is now an individual with a permit who will be operating the insured vehicle in the household. There is no charge for this and the student's name will not appear on any paperwork. However; we still require a parent or guardian's insurance information to register for the class.

## **Q: When can I register?**

A: Dates will vary depending on the term. The first day that we will start taking registrations for class will appear on the website prior to the start of the term. Once opened, we continue to take registrations until the classes fill.

## Q: Does my student driver have to be present at registration?

A: Yes. Students must be present to fill out their information on the online registration form.

## **Q:** When is payment for the class due?

A: We require that you pay the fee in full **at the time of registration.** We will not be able to process your registration until we have received payment.

## **Q: When do classes start?**

A: Start dates vary. Depending on which class you sign up for, classes start at different dates and times. Please check the schedule carefully before selecting a class to register for.

## Q: What if I miss a class?

A: If you miss a class or know you will miss a class, **please contact us as soon as possible** to schedule a make-up session. Please do not make arrangements through classroom instructors, as they are not authorized to verify make-up dates.

Please note that **the first two class sessions** of the term are **required and cannot be made up.** This is due to the fact that these classes include the required parent orientation as well as behind-the-wheel drive scheduling. If you think you cannot make it to the first two sessions, please consider changing to another class as they are **non-negotiable**.

# Q: The class I wanted to sign up for is full. What are my options?

A: Unfortunately, our in-person classes have limited space compared to our remote classes. As a result, they tend to fill up first and fast.

We process registrations on a first-come-first-serve basis, and you must:

- A) have a complete registration with no missing items,
- **B)** provide a copy of the student's valid permit, and
- **C)** provide payment

before we can process your registration. Please note that **if you have errors with your forms or are missing information, you may lose your spot if you are not able to respond in a timely manner.** Please make sure all contact information is correct and up to date!

If the class you are interested in registering for is full we can either:

- A) Sign you up for an alternative class and place you on a waitlist for your preferred class should a spot open up, or
- B) Process a refund for your payment (if you registered online) and place you on a waitlist.

Please note that the waitlist will only go through the **current term**, and you will have to reregister for future classes.

#### Q: I registered my student for a class, will I receive confirmation?

A: If you registered online, a confirmation email will be sent to the email address you provided for the student once the registration has been processed. Please check the student email address for confirmation, as this email will also include very important information regarding the class. If you have not received one or another form of communication within 3 business days of registration, please contact us.

## Q: Do the remote classes offer behind-the-wheel drive instruction?

A: **Yes.** Both remote and in-person classes offer behind-the-wheel instruction. For remote classes, there will be a scheduling form included in the confirmation email that will start the scheduling process.

#### Q: Can I purchase behind-the-wheel only lessons?

A: Yes. We offer behind-the-wheel only sessions with one of our certified instructors. Please contact us for pricing and details.

#### Q: How do I receive my certificate?

A: Once the student has passed the class, either the student or a parent/guardian can stop by our office at the Corvallis Benton Center and pick up your certificate. You must bring the student's valid permit with you in order to receive the certificate. Alternatively, we can send the certificate via mail.

#### Q: Can I open my certificate envelope?

A: Yes. You may open the envelope with your certificate inside.

#### Q: I have my certificate. What do I do now?

A: After receiving your certificate, make an appointment with the DMV to begin the process of receiving your Provisional License. You will also have to meet Oregon state law regarding obtaining a Provisional License. You must:

- A) Be 16 years of age or older
- B) Have had your permit for a minimum of 6 months
- C) Have documented proof that you have driven a minimum of 50 hours since you have obtained your permit at the DMV
- D) Have parent/guardian permission
- E) Show your certificate/waiver at the DMV -make sure to keep it and do not leave it at the DMV, it is proof of completion of a driver's education course for your insurance company and valid until the student is 25.

## Q: I lost my certificate, how can I get another?

A: You will need to contact us at driversed@linnbenton.edu or 541-917-4586 to order a replacement certificate. There is a replacement fee paid in advance and mailing can take up to **2 weeks**.